Your Library Card

View Information on Loan Periods, Checkout Limits, and Fines

Highland Park Residents

Each resident of Highland Park may apply for a library card. With this library card, users have access to not only materials available in the Highland Park Library, but also the many online and downloadable titles as well?movies, music, and books! Highland Park has combined its catalog of materials with 21 other libraries by joining a consortium, which also expands the number and variety of titles and formats available.

Bring proof of residency (recent bill with current address, lease, latest voter?s registration, etc.) and photo identification. Apply at the Check-out Desk.

Library accounts expire after three years but may be renewed according to the same requirements as the initial application to ensure that contact information has not changed.

Please do not share your card with others. You are responsible for all items borrowed on your card. The library does not restrict borrowing privileges on the basis of age. Parents or guardians determine when their children should receive a card and are responsible for fines or fees on the library cards of children under age 14.

All library card use is protected by confidentiality laws. Library staff cannot give out information from a child's card to parents without possession of the library card. Parents will be consulted regarding financial issues on cards belonging to children under age 14.

Patrons between 14 and 17 years old who do not have the necessary proof of residence can be registered utilizing their parent or legal guardian's proof of Highland Park residency.

Reciprocal Borrowers

The Highland Park Public Library accepts cards for borrowers of Illinois public libraries participating in the Inter-System Reciprocal Borrowing Covenant.

Reciprocal borrowers must present a valid library card from their home library, photo identification, and proof of residence. A reciprocal borrower's library privilege expires on the same date as the home library has set. If the home library does not provide an expiration date, the account will expire three years from registration. The account may be renewed once ID has been matched and the home library verifies the account is in good standing.

Reciprocal borrowers from libraries within the consortium do not need to re-register their library card. Highland Park library cardholders do not have to re-register their cards at the 21 libraries.

Reciprocal borrowers who have purchased non-resident cards from another public must present a valid library card from the issuing library. Those cards will expire on the date set by the issuing library.

Reciprocal borrowers may check-out items in the Highland Park Collection that are not restricted to Highland Park Residents Only. When using the online catalog to request items not immediately available for check-out, some restrictions may apply. For more expedient service, we recommend borrowers contact their home library for interlibrary loan requests.

Reciprocal borrowers may possess up to 25 Highland Park items checked out at any given time. If you are a cardholder of a public library outside the Reaching Across Illinois Library System (RAILS), you may not borrow audio-visual items (audiobooks, compact discs, DVDs, or videos).

Non-Resident Highland Park Property Owner

If you are a non-resident, but pay property taxes in Highland Park, you may receive a library card each year without payment of the non-resident fee. In order to qualify for the card, you must present a copy of the most recent tax bill pertaining to the taxable property which indicates you as an owner. This library card is not a family card. You are entitled to all the services of the library. A copy of the tax bill must be kept on file at the library. Your card will expire after one year, but may be renewed upon presentation of a new tax bill.

Cardholders

If you forget your library card, you may check out by showing a photo identification that verifies your residence address. Remember to bring your card when you visit the library. Visiting the library without your library card may result in a longer wait for service, restricted access to

confidential information, or errors in transaction records.

Access to your library account is available from the Website. With your library card number plus PIN/password, you may place requests on titles, pay fines/fees, extend the loan period if no one is waiting, and get an itemized list of items charged to your account.

The Highland Park Public Library will provide e-mail notifications instead of telephone calls or printed notices for the following:

- Items on hold that are available for pick-up
- Approaching due dates (3 days prior to the due date)
- Overdue Notices (starting 3 days after the due date)
- Approaching library card expiration (5 weeks prior to expiration)

Sign up for email notification now.

If you do not have a PIN or would rather enroll in person, you may sign up at the Circulation Desk during your next Library visit. You may cancel e-mail notification service at any time, just contact the Circulation Department.

Parents or guardians are responsible for materials checked out on a child's card. If you request e-mail notification for a child's card, be sure to provide an e-mail address that you check frequently. E-mail notices will originate from the address: *Highland.Park.Public.Library@luna.ccs.nsls.lib.il.us* . This is an automated email address. Please do not send messages to this address. Please make sure that your spam filter is set to receive email from this address.

Audio-Visual Items

For faster, more accurate check-in, Audio-Visual items should be returned to the A-V Room or outside A-V drops. Returning A-V items to other libraries for delivery to the Highland Park Public Library may result in fines or assessment of damages while in transit.

Print materials may be returned to other libraries for delivery to the Highland Park Public Library. You are, however, responsible for all materials until they are received at the Highland Park Public Library.

Using Other Libraries

You may use other public libraries in Illinois as a reciprocal borrower with your Highland Park Library card. Libraries not in our consortium will also ask for another identification proving your residence address before registering you. Some libraries may limit or restrict services or collections to reciprocal borrowers.

Reserves

You may place a reserve/hold on any title (except 2-day DVDs, magazines, and rental books).

This service is available to Highland Park residents only.

When the title is available, you will be contacted by telephone or by email, if you have signed up for email notification.

Reserved items are held for up to four days from the date of the hold alert and, if unclaimed, will be passed on to the next individual on the reserve list or placed back in circulation if no other reserves are outstanding. You can place a hold at any online catalog terminal in the library or through the library website catalog link (you must have "my account" access).

The Library Staff will also place items on hold for you.

If you telephone the library to reserve an item, please have your library card number available.

Library Confidentiality

The Library Records Confidentiality Act [75 Illinois Compiled Statutes 70/1 et seq.]: The registration and circulation records of a library are confidential information. Except pursuant to a court order, no person shall publish or make any information contained in such records available to the public.

Highland Park Public Library Policy

It is the policy of the Highland Park Public Library to protect the privacy of those who use its services and to consider all Library generated records which contain information about its users to be entirely confidential. Such information includes, but is not limited to, a person's name, address, selection of material, electronic access, and reference inquiry.

Consequently, such records shall not be made available to members of the public, the press, or any agency of federal, state or local government, except:

pursuant to such process, order, or subpoena as may be authorized under the authority of, and pursuant to federal, state or local law relating to civil, criminal, or administrative discovery procedures or legislative investigative power;

upon the request or consent of the library user; or

upon the request of a parent or legal guardian of a child under the age of 14 who has a delinquent card, in which case only titles of overdue materials will be provided.

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